

Exceptional extension of the option to sell your securities until November 22, 2024

In view of the success achieved and in order to accelerate the liquidation process, the liquidators inform the customers of FlowBank SA in liquidation that the possibility to sell their securities [via the customer area](#) is exceptionally extended until November 22, 2024. After this date, the sale of securities will no longer be possible.

The liquidators encourage all FlowBank customers to take advantage of this efficient solution, as they can receive their money in matter of days, whereas the transfer of securities is expected to continue for several months. Furthermore, no custodian fees for the fourth quarter of 2024 will be charged to customers who choose to sell their securities before or on November 22, 2024.

The sale of your securities can be processed directly via the platform, accessible from your online customer area. You can sign in using the usual login details. An explanatory file can be [found here](#), which will guide you through the necessary steps if required.

Once you have sold all your positions, you can request the cash to be sent to your destination bank account via the platform. Please ensure the following:

- (i) the beneficiary bank account must be opened in your name;
- (ii) you must indicate the currency into which you wish to receive your funds (CHF or EUR),

Please note that the cash transfer is in principle completed within a few days.

The customer service of FlowBank Ltd. in liquidation is available from 09.00 to 17.00 CET on +41 22 888 66 00 to assist you with your concerns and answer your questions.

We thank you for your patience and trust.

On behalf of FlowBank Ltd. in liquidation,
Walder Wyss Ltd.