

**Additional information for clients of Flowbank SA in liquidation as of June 21, 2024**

Dear Madam, Dear Sir,

The liquidators would like to inform clients of the following:

- We would like to draw your attention to the fact that fraudulent people are trying to take advantage of the situation by pretending to be Flowbank SA in liquidation, in particular by stating that accounts are now open and that transfers are once again possible. **This statement is false and does not come from liquidators:** access to Flowbank platform is blocked. Any request for payment in exchange for a refund is fraudulent and should not be acted upon. We also advise you not to click on any links or open any attachments contained in such e-mails.
- The liquidators are finalizing the implementation of a “read only” access on the platform so that each client can be informed of the balance of their accounts, without however being able to give banking orders. You will be informed as soon as the system is in place.
- The liquidators are finalizing the implementation of a reliable, efficient and automated system for reimbursing privileged deposits (liquid assets under CHF 100,000). You will be informed individually by the liquidators in the coming days as to how this will be done, bearing in mind that all repayments will be made in CHF.
- Securities owned by clients will be returned, and not sold. Details of the transfer procedure will be communicated shortly.
- As Flowbank SA in liquidation no longer holds a banking license, it is unable to carry out banking operations (sale of securities, transfer orders) on behalf of its clients.
- Any questions can be sent to the following e-mail address: project-liquidateurfb@walderwyss.com. Given the volume of e-mails to be processed, individual replies to e-mails are not currently possible.

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For FlowBank Ltd. in liquidation,  
Walder Wyss Ltd.